

A New SAMHSA Requirement Will Affect Every Clients' Account

Internet users are required to change password every six months.

Editor Ty Weaver

One Source Toxicology Laboratory customers are required to change their password every six months because of a new regulation established by the Substance Abuse and Mental Health Services Administration (SAMHSA). The procedure affects every client of One Source Toxicology Laboratory.

The administration is concerned with keeping records secure at a time when identity theft is on the rise. This change was implemented to reduce unauthorized access to information reported by the laboratory.

The process takes approximately two to three minutes to complete as the user is directed through a step-by-step process.

The client services department has received a few phone calls concerning the new protocol. "Most calls that we have received were from clients using one username and password to check results. While we cannot prevent a company sharing a username and password among its employees, we are ensuring the person authorized to view the results is given the correct information," said Client Services Manager Debby Harris.

The clients of One Source have taken the new password change well and understand the reason for keeping their records secure.

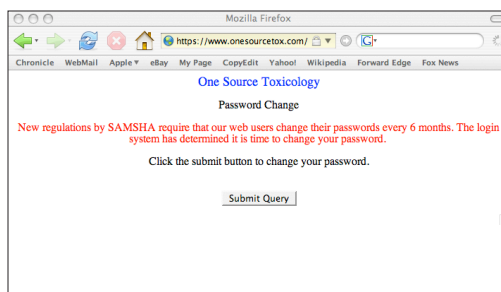
The website login page automatically requires clients to change their password every six months. "We suggest not choosing the same password that you have used for other applications. If for some reason your password falls into the wrong hands, there can be other private information accessed other than your laboratory results," said Harris. "Also, if your operating system asks to save your password

for future logins, decline. Your password is permanently stored on the computer's hard drive if you choose this option. If for some reason your hard drive needs replacement, all the stored information stays on the drive," said Harris.

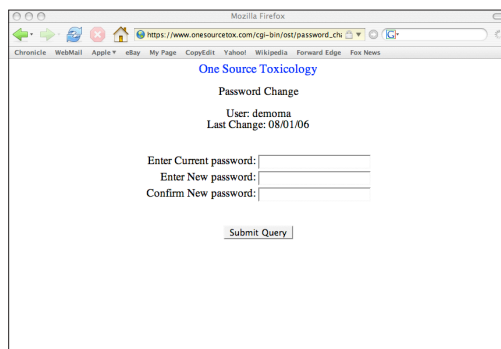
If a client needs assistance with the password change procedure, call the client services department at 713-920-2559 from 7:00 a.m. – 5:00 p.m. Monday – Friday.



To change a password, access the client login page on the website. Enter the current username and password and click submit.



Users with an expired password will be directed to the following page. To change the password click the "Submit Query" at the bottom of the page.



The following page requires the user to enter the current password with the username. Next, enter the new password and confirm the new password. Click "Submit Query" once the process is complete.

Additional News and Announcements



The laboratory completes SAMHSA inspection

One Source Toxicology Laboratory successfully completed the first of its biannual Substance Abuse and Mental Health Services Administration (SAMHSA) inspection for 2007.

Scientific Director Approved for Alternative Responsible Person

Subbaro V. Kala, Ph.D. was named Alternative Responsible Person for the laboratory. Kala joined One Source Toxicology in June 2006 as the scientific director. In this role, he conducts research and development for the laboratory. Kala had a key role in the development of steroid testing.

Oral Fluid Testing Coming in June

One Source Toxicology Laboratory is launching oral fluid testing as an additional service to its clients. The laboratory will provide a 5-panel oral fluid test. Oral fluid testing has seen significant growth in the workplace because of its less invasive collection procedures. For more information on oral fluid testing call 713-980-1078.

Additional Instrumentation

The laboratory purchased a GC/MS Dean Switch Oral Fluid Analyzer. This instrument is used to screen and confirm drugs of abuse in oral fluid samples. The laboratory will also use the instrument to offer an extended panel steroid test.